

Privacy Policy

Effective Date: May 3, 2026

THE SHORT VERSION

We do not sell your personal information. We do not share it with third parties for marketing or commercial purposes. We collect only what is necessary to communicate with you as a church — and we use it only for that purpose.

1. Who We Are

Elkhart Life Church is a local Apostolic Pentecostal congregation located at 1135 Middlebury St, Elkhart, Indiana 46516. We are affiliated with the United Pentecostal Church International (UPCI). This Privacy Policy applies to personal information collected through our website (elkhartlife.com), our 60-Day Christian Journey email program (60days.elkhartlife.com), our Sunday services and ministry programs, and any other communications we conduct with members, guests, and interested individuals.

If you have questions about this policy or your personal information, contact us at:

Elkhart Life Church

1135 Middlebury St, Elkhart, IN 46516

Phone: 574-293-9332

Email: secretary@elkhartlife.com

Website: elkhartlife.com

2. What Information We Collect

We collect only the information necessary to serve you as a church and to communicate with you about our ministry. This includes:

- Your name
- Your email address
- Your phone number (if you choose to provide it for text message updates)
- Your general location, if you share it with us voluntarily
- Communication preferences you express, such as opting into our 60-Day Journey email program

- Prayer requests or personal information you share directly with our pastoral staff

We do not collect payment information, government identification numbers, or sensitive financial data through our ministry communications. Giving and tithing transactions are processed through secure third-party giving platforms governed by their own privacy policies.

3. How We Use Your Information

Your personal information is used solely for church communication and ministry purposes. Specifically, we use it to:

- Send you the 60-Day Christian Journey daily email or text program, if you have signed up for it
- Communicate with you about service times, events, and ministry opportunities at Elkhart Life Church
- Follow up with guests who have expressed interest in our church or requested more information
- Send pastoral care communications, prayer follow-ups, or discipleship resources
- Respond to questions or prayer requests you submit to us
- Maintain church membership and attendance records for pastoral purposes

We do not use your information for any commercial purpose. We do not use it to advertise products, solicit donations for organizations other than Elkhart Life Church, or support any political campaign or cause.

4. What We Do Not Do

We make the following commitments to you, without exception:

- We do not sell your personal information to any individual, company, or organization — ever.
- We do not share your personal information with third parties for marketing, advertising, or commercial purposes.
- We do not share your information with other churches, ministries, or organizations without your explicit permission.
- We do not use your information to build advertising profiles or track your online behavior.
- We do not send unsolicited communications to people who have not expressed interest in our church.
- We do not retain your information longer than necessary for pastoral or ministry purposes.

5. Third-Party Services We Use

In order to deliver our communications, we use the following third-party services. Each of these services processes your data only as directed by us and only for the purposes described in this policy:

- Email delivery (SMTP / SendGrid or similar): used to send your daily journey emails and church communications.
- Twilio: used to send optional daily text messages to subscribers who provide a phone number. Standard message rates from your carrier may apply.
- Online giving platforms (Tithely or similar): used for secure donation processing. These platforms have their own privacy policies governing financial information.

We do not authorize any of these services to use your information for their own marketing purposes. Your data is provided to them solely for the purpose of delivering our communications to you.

6. How We Protect Your Information

We take reasonable precautions to protect the personal information in our care. Our digital systems use industry-standard security measures including encrypted data transmission (HTTPS), password-protected administrative access, and limited staff access to personal records on a need-to-know basis.

No digital system is perfectly secure. If you have a concern about the security of your information, please contact us directly at secretary@elkhartlife.com.

7. Your Choices

You are in control of the communications you receive from us. Specifically:

- Unsubscribe from emails: every email we send includes an unsubscribe link at the bottom. Click it at any time to stop receiving that type of communication.
- Opt out of text messages: reply STOP to any text message from us and you will be removed from our SMS list immediately.
- Request removal of your information: contact us at secretary@elkhartlife.com or call 574-293-9332 and we will remove your information from our records.

- Update your information: if your name, email address, or phone number changes, contact us and we will update your record.

We will honor all opt-out requests promptly. Operational communications from your pastor (such as direct pastoral care) are separate from program communications and are handled on a personal, relationship basis.

8. Children

Our digital communication programs, including the 60-Day Christian Journey, are intended for adults and teenagers aged 13 and older. We do not knowingly collect personal information from children under 13. If a parent or guardian believes their child has submitted personal information to us, please contact us immediately at secretary@elkhartlife.com and we will remove it promptly.

9. Changes to This Policy

If we update this Privacy Policy, we will post the revised version on our website at elkhartlife.com and update the effective date at the top of this document. For significant changes, we will notify active participants directly by email. Continued use of our programs after a policy update constitutes acceptance of the revised terms.

10. A Word From Our Pastor

“We believe that trust is the foundation of any real relationship — including the one between a church and the people it serves. When you share your name, your email, or your phone number with us, you are trusting us with something personal. We take that seriously.”

“Your information will never be used to make money, build a list for someone else, or contact you with anything other than the life of this church. You came to us because you were looking for something real. The least we can do is be worthy of that trust.”

— Pastor Mark Johnson, Elkhart Life Church

Questions about this Privacy Policy?

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