

## Generation Life Church Privacy Policy

Last Updated: 13<sup>th</sup> February 2025

### 1. Introduction

Generation Life Church ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information in compliance with the **Privacy Act 1988** and the **Australian Privacy Principles (APPs)**.

By using our website, you consent to the practices described in this policy.

### 2. Information We Collect

We may collect personal information that you voluntarily provide to us, including but not limited to:

- Your name, email address, phone number, and mailing address
- Information submitted through contact forms or event registrations
- Payment details for donations or purchases (processed securely through third-party providers)
- Any other details you choose to share with us

We may also collect non-personal information through cookies, analytics, and similar technologies to improve your website experience.

### 3. How We Use Your Information

We use the information collected for purposes including:

- Responding to inquiries and providing requested services
- Processing donations and event registrations
- Sending updates, newsletters, or other communications (you can opt out at any time)
- Improving website functionality and user experience
- Complying with legal obligations

We will not use your information for purposes other than those outlined in this policy without your consent.

### 4. How We Share Your Information

We do not sell or rent your personal information. However, we may share your information with:

- Trusted third-party service providers (e.g., payment processors, email platforms) who assist in operating our website and services
- Legal or regulatory authorities when required by law
- Other parties with your explicit consent

All third parties are required to comply with Australian privacy laws and maintain the security of your information.

## 5. How We Protect Your Information

We implement reasonable security measures to protect your personal information from misuse, loss, unauthorised access, or disclosure. However, no method of online transmission or storage is 100% secure, and we cannot guarantee absolute security.

## 6. Cookies and Tracking Technologies

Our website may use cookies and analytics tools to enhance your browsing experience. You can adjust your browser settings to disable cookies, but this may affect website functionality.

## 7. Your Rights and Choices

You have the right to:

- Access and update your personal information
- Request correction or deletion of your data
- Opt out of marketing communications
- Lodge a complaint if you believe your privacy rights have been breached

To exercise these rights, please contact us at [info@genlife.org.au](mailto:info@genlife.org.au).

## 8. Links to External Sites

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these sites, and we encourage you to review their policies.

## 9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated date.

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

### Generation Life Church

Postal Address: PO Box 817 Lavington 2641

Email: [info@genlife.org.au](mailto:info@genlife.org.au)

Phone: 0260250077